

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Nov-2010

PO		Pre-Ordering		Performance		Observations		Perf.		Wgtd.		Domain Clustering			
		FP	CLEC			CLEC	Diff.		Score	Wgt.	Score	Review			
PO-1-01-6020 Customer Service Record - EDI		NA	4.99			3,283	4.9857		NA	0	NA	0.000			
PO-1-03-6020 Address Validation - EDI		NA	5.20			2,586	5.1980		NA	0	NA	0.000			
PO-2-02-6020 OSS Interface Availability - Prime - EDI			100.00						0	5	0.000	0.000			
PO-1-01-6030 Customer Service Record - CORBA		NA	NA			NA			NA	0	NA	0.000			
PO-1-03-6030 Address Validation - CORBA		NA	NA			NA			NA	0	NA	0.000			
PO-2-02-6030 OSS Interface Availability - Prime - CORBA			NA						NA	0	NA	0.000			
PO-1-01-6050 Customer Service Record - Web GUI		NA	10.22			115	10.2174		NA	0	NA	0.000			
PO-1-03-6050 Address Validation - Web GUI		NA	6.00			1	6.0000		NA	0	NA	0.000			
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI			100.00						0	5	0.000	0.000			
OR Ordering											Wgt.				
OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs			100.00			275			0	10	0.000	0.000			
OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform			96.79			187			0	5	0.000	0.000			
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent			0.04			2,232			0	5	0.000	0.000			
OR-4-16-1000 % On Time PCN - 1 Business Day			96.58			2,195			0	5	0.000	0.000			
OR-4-17-1000 % On Time BCN - 2 Business Day			95.23			2,224			-1	5	-0.023	-0.056			
OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			93.82			340			-1	5	-0.023	-0.056			
OR-6-03-3140 % Accuracy - LSRC - Platform			1.02			489			0	5	0.000	0.000			
OR-1-04-3140 % OT LSRC - No Facility Check - Platform			95.53			179			0	5	0.000	0.000			
OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform			NA			NA			NA	0	NA	0.000			
OR-2-04-3140 % OT LSR Rej.- No Facility Check - Platform			NA			NA			NA	0	NA	0.000			
OR-2-06-3140 % OT LSR/ASR Rej. - Facility Check - Platform			NA			NA			NA	0	NA	0.000			
PR Provisioning		FP	CLEC	FP	CLEC										
PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform		52.66	68.24	695	85	5.74	2.6339	0	5	0.000	0.000				
PR-4-05-3140 % Missed Appointment- FP - No Dispatch - Platform		1.64	3.33	7,212	240	0.83	-2.0506	-2	20	-0.184	-0.286				
PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform		6.26	6.67	671	15	6.32	-0.7035	0	10	0.000	0.000				
PR-4-02-3100 Average Delay Days - Total - POTS		2.62	1.92	160	13	3.46	1.00	0.8320	0	15	0.000	0.000			
PR-5-01-3140 % Missed Appointment - Facilities - Platform		0.89	6.67	671	15	2.46	-2.3737	-2	5	-0.046	-0.071				
PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform		0.00	0.00	671	15	0.00	5.0000	0	5	0.000	0.000				
PR-6-01-3140 % Installation Troubles within 30 days - Platform		18.79	8.41	1,538	214	2.85	3.9085	0	10	0.000	0.000				
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Perf. score	Wgtd. score						
MR-1-01-6050 Average Response Time - Create Trouble		3.94	94.33		2,173			90.3904	-2	2	-0.018	-0.023			
MR-1-06-6050 Average Response Time - Test Trouble (POTS only)		NA	152.94		560			152.9357	NA	0	NA	0.000			
Stat. Score															
MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus		21.15	36.67	364	30	7.76		-2.0926	-2	10	-0.092	-0.115			
MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus		14.81	14.29	27	14	11.70		0.4465	0	10	0.000	0.000			
MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus		11.16	17.61	364	30	0.00		-2.1754	-2	5	-0.046	-0.057			
MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus		10.35	9.57	27	14	9.41	3.10	0.1156	0	5	0.000	0.000			
MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus		61.72	63.64	256	11	14.97		-0.4225	0	5	0.000	0.000			
MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus		27.34	45.45	256	11	13.72		-1.6012	-1	5	-0.023	-0.029			
MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus		4.30	0.00	256	11	6.24		0.3156	0	5	0.000	0.000			
MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res		6.22	12.68	2,203	71	2.91		-2.2094	-2	10	-0.092	-0.115			
MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res		1.47	0.00	68	5	5.58		SS	NA	0	NA	0.000			
MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res		22.12	15.48	2,203	71	28.08	3.39	2.8627	0	5	0.000	0.000			
MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res		8.05	4.54	68	5	11.17	5.18	SS	NA	0	NA	0.000			
MR-4-06-3145 % Out of Service >4 Hours - Platform - Res		81.46	71.43	1,629	35	6.64		1.2653	0	5	0.000	0.000			
MR-4-07-3145 % Out of Service >12 Hours - Platform - Res		58.62	42.86	1,629	35	8.41		1.6888	0	5	0.000	0.000			
MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res		19.09	14.29	1,629	35	6.71		0.4646	0	5	0.000	0.000			
MR-5-01-3140 % Repeat Reports w/in 30 days - Platform		11.46	10.00	2,662	120	2.97		0.3133	0	10	0.000	0.000			
BI Billing															
BI-1-02-1000 % DUF in 4 Business Days			100.00			104,828,215			0	5	0.000				
"NA" - no activity "UD" - under development "SS" - Small Sample												Totals	-15	217	-0.548

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Nov-2010

PO		Pre-Ordering		Performance		Observations		Perf.		Wgtd.		Domain Clustering			
		FP	CLEC	CLEC		Diff.		Score	Wgt.	Score	Review				
PO-2-02-6010		OSS Interface Availability - Prime - WPTS			NA			NA	0	NA	0.000				
PO-1-01-6020		NA	4.99		3,283		4.9857	NA	0	NA	0.000				
PO-1-03-6020		NA	5.20		2,586		5.1980	NA	0	NA	0.000				
PO-2-02-6020		OSS Interface Availability - Prime - EDI			100.00			0	5	0.000	0.000				
PO-1-01-6030		NA	NA		NA			NA	0	NA	0.000				
PO-1-03-6030		NA	NA		NA			NA	0	NA	0.000				
PO-2-02-6030		OSS Interface Availability - Prime - CORBA			NA			NA	0	NA	0.000				
PO-1-01-6050		NA	10.22		115		10.2174	NA	0	NA	0.000				
PO-1-03-6050		NA	6.00		1		6.0000	NA	0	NA	0.000				
PO-2-02-6080		OSS Interface Availability - Prime - Web GUI			100.00			0	5	0.000	0.000				
OR		Ordering		Wgt.											
OR-1-02-3331		% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs			100.00		217	0	10	0.000	0.000				
OR-2-02-3331		% On Time LSR Reject - Flow Thru - Loop/Pre-Qual			100.00		91	0	5	0.000	0.000				
OR-4-11-1000		% Completed Orders with Neither a PCN or BCN Sent			0.04		2,232	0	2	0.000	0.000				
OR-4-16-1000		% On Time PCN - 1 Business Day			96.58		2,195	0	2	0.000	0.000				
OR-4-17-1000		% On Time BCN - 2 Business Day			95.23		2,224	-1	2	-0.016	-0.028				
OR-5-03-3112		% Flow-Through Achieved-UNE POTS Loop			98.18		440	0	5	0.000	0.000				
OR-6-03-3331		% Accuracy - LSRC - Loop			2.58		1,126	0	5	0.000	0.000				
OR-1-04-3331		% OT LSRC - No Facility Check - Loop/LNP			99.50		398	0	5	0.000	0.000				
OR-1-06-3331		% OT LSRC/ASRC - Facility Check - Loop/LNP			NA		NA	NA	0	NA	0.000				
OR-2-04-3331		% OT LSR Rej - No Facility Check - Loop/LNP			NA		NA	NA	0	NA	0.000				
OR-2-06-3331		% OT LSR/ASR Rej - Facility Check - Loop/LNP			NA		NA	NA	0	NA	0.000				
PR		Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.				
PR-4-02-3100		Average Delay Days - Total - POTS		2.62	1.92	160	13	3.46	1.00	0.8320	0	5	0.000	0.000	
PR-4-04-3113		% Missed Appointment - FP - Dispatch - Loop-New		6.26	3.77	671	53		3.46	0.3633	0	20	0.000	0.000	
PR-5-01-3112		% Missed Appointment - Facilities - Loop		0.89	0.00	671	61		1.26	0.2332	0	5	0.000	0.000	
PR-5-02-3112		% Orders Held for Facilities > 15 days - Loop		0.00	0.00	671	61		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113		% Installation Troubles within 30 days - Loop New		13.53	NA	658	NA			NA	NA	0	NA	0.000	
PR-6-02-3520		% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut			NA		NA			NA	NA	0	NA	0.000	
PR-6-02-3523		% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut			NA		NA			NA	NA	0	NA	0.000	
PR-6-02-3525		% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut			NA		NA			NA	NA	0	NA	0.000	
PR-9-01-3520		% On Time Performance-Loop-Basic Hot Cut			100.00		28			0	10	0.000	0.000		
PR-9-01-3523		% On Time Performance-Loop-Lg Job Hot Cut			NA		NA			NA	NA	0	NA	0.000	
PR-9-01-3525		% On Time Performance-Loop-Batch Hot Cut			NA		NA			NA	NA	0	NA	0.000	
PR-9-04-3525		% On Time Batch Due Date-Loop-Batch Hot Cut			NA		NA			NA	NA	0	NA	0.000	
MR		Maintenance & Repair		Diff.											
MR-1-01-6050		Average Response Time - Create Trouble		3.94	94.33		2,173			90.3904	-2	2	-0.031	-0.054	
				Stat. Score											
MR-3-01-3112		% Missed Repair Appointments - Loop - Loop		8.34	28.10	2,567	121	2.57	-6.2856	-2	10	-0.156	-0.270		
MR-4-02-3112		Mean Time to Repair - Loop Trouble - Loop		20.48	8.36	2,567	121	26.52	2.47	5.0000	0	5	0.000	0.000	
MR-4-07-3112		% Out of Service > 12 Hours - Loop		54.74	7.32	1,856	41		7.86	5.0000	0	5	0.000	0.000	
MR-4-08-3112		% Out of Service > 24 Hours - Loop		17.19	4.88	1,856	41		5.96	2.0397	0	5	0.000	0.000	
MR-5-01-3112		% Repeat Reports w/in 30 days - Loop		11.46	8.73	2,662	126		2.90	0.7877	0	10	0.000	0.000	
MR-3-02-3112		% Missed Repair Appointments - CO - Loop		3.92	40.00	51	5		9.10	SS	NA	0	NA	0.000	
MR-4-03-3112		Mean Time to Repair - CO Trouble - Loop		4.63	10.62	51	5	5.70	2.67	SS	NA	0	NA	0.000	
		"NA" - no activity "UD" - under development "SS" - Small Sample		Totals								-5	128	-0.203	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Nov-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	4.99		3,283		4.9857	NA	0	NA	0.000	
PO-1-03-6020	Address Validation -EDI	NA	5.20		2,586		5.1980	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	10.22		115		10.2174	NA	0	NA	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	6.00		1		6.0000	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h		100.00		154			0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		97.47		79			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.04		2,232			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		96.58		2,195			0	5	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		95.23		2,224			-1	5	-0.025	-0.044	
OR-5-03-2000	% Flow Through - Achieved - POTS		92.26		310			-1	10	-0.049	-0.088	
OR-6-03-2000	% Accuracy - LSRC		1.94		155			0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		98.05		256			0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4			0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA	0.000	
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	52.66	38.10	695	21	11.06	11.06	-1.5417	-1	5	-0.025	-0.033
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.64	6.52	7,212	46	1.88	1.88	-2.4578	-2	20	-0.196	-0.267
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	6.26	15.38	671	13	6.78	6.78	-1.6939	-2	10	-0.098	-0.133
PR-4-02-2100	Average Delay Days - Total - POTS	2.62	4.00	160	6	3.46	1.44	-0.9994	-1	15	-0.074	-0.100
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.89	0.00	671	14	2.54	1.1904	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	671	14	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	18.14	18.18	1,538	77	4.50	-0.1891	0	15	0.000	0.000	
MR Maintenance & Repair												
Diff.												
MR-1-01-6050	Average Response Time - Create Trouble	3.94	94.33		2,173		90.3904	-2	2	-0.020	-0.035	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	152.94		560		152.9357	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	21.15	27.78	364	36	7.14	-1.1247	-1	10	-0.049	-0.088	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	14.81	0.00	27	10	13.15	0.6258	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.16	16.51	364	36	10.50	1.83	-2.3455	-2	5	-0.049	-0.088
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	10.35	7.61	27	10	9.41	3.48	0.5184	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.72	63.64	256	22	10.80	-0.3920	0	5	0.000	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	27.34	40.91	256	22	9.90	-1.5665	-1	5	-0.025	-0.044	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.30	13.64	256	22	4.51	-2.1084	-2	5	-0.049	-0.088	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	6.22	0.00	2,203	2	17.08	SS	NA	0	NA	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	1.47	NA	68	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	22.12	20.27	2,203	2	28.08	19.87	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	8.05	NA	68	NA	11.17		NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	81.46	NA	1,629	NA			NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	58.62	NA	1,629	NA			NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	19.09	NA	1,629	NA			NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	11.46	6.25	2,662	48	4.64	0.8874	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		104,828,215			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-16	204	-0.657	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Nov-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	1.00		1	1.0000	NA	0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		94.74		19		NA	0	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		4		0	2	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		98.90		91		0	5	0.000	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.04		2,232		0	2	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		96.58		2,195		0	2	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		95.23		2,224		-1	2	-0.029	-0.077
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	27.67	NA	3	NA	17.90	NA	NA	0	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	100.00	NA	3	NA		NA	NA	0	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	3	NA		NA	NA	0	0.000
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	100.00	NA	4	NA		NA	NA	0	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		NA		NA		NA	0	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	1.00	1.33	1	3	0.00	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		93.55		31		-1	10	-0.145	-0.250
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	13.53	NA	658	NA		NA	NA	0	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	400.00	6.45	1	31	0.00	SS	NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	NA	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split		NA		NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	3.94	94.33		2,173		90.3904	-2	2	-0.058
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	4	1		SS	NA	0	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	11.46	42.82	4	1	9.59	10.72	SS	NA	0
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	44.53	NA	1	NA	0.00		NA	NA	0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	60.00	0.00	5	1		53.67	SS	NA	0
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	0.00	NA	2	NA			NA	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	20.00	0.00	5	1		43.82	SS	NA	0
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.33	16.67	2,570	24	5.67	-1.6910	-2	5	-0.145
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	3.92	100.00	51	1	19.60		SS	NA	0
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	20.47	7.29	2,570	24	26.51	5.44	5.0000	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	4.63	6.62	51	1	5.70	5.76	SS	NA	0
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	79.85	96.00	268	25	8.39	1.8536	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	54.71	33.33	1,857	3	28.76		SS	NA	0
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	11.48	19.23	2,666	26	6.28	-1.4698	-1	10	-0.145
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
Totals									-7	69
									-0.522	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Nov-2010

OR		Ordering		Performance		Observations		Perf.				
				CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk:		NA						NA	0	0.000	
OR-1-13-5000	% On Time Design Layout Record		NA						NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA						NA	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA						NA	0	0.000	
PR		Provisioning		FP								
PR-4-07-3540	% On Time Performance - LNP only		96.35		1,124				0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA				NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		NA	NA	NA	NA			NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		NA	NA	NA	NA			NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		NA	NA	NA	NA			NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		NA	NA	NA	NA			NA	0	0.000	
MR		Maintenance & Repair										
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	0	0.000	
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA			NA	0	0.000	
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA			NA	0	0.000	
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA			NA	0	0.000	
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA			NA	0	0.000	
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	0	0.000	
NP		Network Performance										
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA						NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		1.00						-2	10	-0.211	
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	-2	30	-0.211

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			PRELIM					Nov-2010		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1		OSS Interface	-	-	-	-				\$0
	PO-1-06	Mechanized Loop Qualification - EDI				-				
	PO-1-06	Mechanized Loop Qualification - CORBA				-				
	PO-1-06	Mechanized Loop Qualification - Web GUI				-				
	PO-2-02	OSS Interface Availability - Prime - WPTS		-						
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING										
2		% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
	OR-1-02	% On Time LSRC -Flow Through								
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
	OR-1-12	% On Time FOC					-			
	OR-1-13	% On Time Design Layout Record Aug (<=192)					-			
	OR-1-19	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-					
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING										
3		Installation Performance	\$23,208	\$0	\$19,096	\$25,438	\$0	\$9,131		\$76,873
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		1,975					
	PR-4-02	Average Delay Days - Total	-	-	3,951					
	PR-4-02	Average Delay Days - Total - 2W Digital				-				
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
	PR-4-02	Average Delay Days -Total -Line Share/Split				-				
	PR-4-04	Missed Appointments -Dispatch	-	-	4,390					
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
	PR-4-04	Missed Appts - Disp - Line Share/Split				-				
	PR-4-05	Missed Appointments - No Dispatch	23,208		8,780					
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
	PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
	PR-4-14	% Completed On Time - 2W xDSL Loops				25,438				
	PR-4-15	% On Time Provisioning - Trunks					-			
	PR-6-01	Installation Troubles w/in 30 Days	-	-	-		-			
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
	PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						3,424		
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
	PR-4-02	Average Delay Days - Total -UNE/Resale						-		
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale						-		
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						5,707		
	PR-4-01	% Missed Appointment - FP - Total - EEL						-		
	PR-4-02	Average Delay Days - Total - EEL						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
	PR-4-01	% Missed Appointment - FP - Total - IOF						-		
	PR-4-02	Average Delay Days - IOF						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07	% On Time Performance - LNP					\$0			\$0
5		Hot Cut Performance		-						\$0
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE										
6		Maintenance Performance	\$ 34,812	\$27,850	\$13,126	\$57,234	\$0	\$0		\$133,022
	MR-3-01	Missed Repair Appointments - Loop - Bus	17,406		7,419					
	MR-3-01	Missed Repair Appointments - Loop - Res	17,406							
	MR-3-01	Missed Repair Appointments - Loop		27,850						
	MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
	MR-3-01	% Missed Repr Appt -Loop-2W xDSL Loops				21,198				
	MR-3-01	% Missed Repair Appt-Loop -Line Share/Split				-				
	MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops				-				
	MR-4-03	Mean Time To Repair -CO -2W xDSL Loops				-				
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
	MR-4-08	Out of Service >24Hrs. - Bus	-		5,707					
	MR-4-08	Out of Service >24Hrs. - Res	-							
	MR-4-08	Out of Service >24Hrs. - Total	-	-	-		-			
	MR-5-01	% Repeat Reports within 30 Days								
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				36,036				
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE										
7	NP-1-04	Final Trunk Groups Blocked					\$27,393			\$27,393
8		Collocation							\$0	\$0
	NP-2-01/2	% OT Response to Request for Collocation - Total							-	
	NP-2-05/6	% On Time - Physical Collocation - Total							-	
	NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS										
9		Resolution Process							\$0	\$0
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total			\$58,020	\$27,850	\$32,222	\$82,672	\$27,393	\$9,131	\$0	\$237,289

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	2	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA		NA	NA	0
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA		NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00		9,260	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00		3,585	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	93.33	15	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	13	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	100.00	NA	1	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	45.10	57.14	51	7	20.06	-1.00	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	100.00	0.00	9	2	0.00	SS	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.55	1.50	33	4	5.88	14.80	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	NA	NA	NA	NA		NA	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	NA	NA	NA	NA		NA	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	NA	NA	NA	NA		NA	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	10.71	150.00	56	6	13.29	-5.00	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	47.83	0.00	46	1	50.49	SS	0
PR-4-02-3510	Average Delay Days - Total - EEL	8.41	NA	22	NA	6.40	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	7.14	NA	42	NA		NA	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	100.00	NA	9	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	10.44	NA	9	NA	3.47	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	266.67	NA	9	NA		NA	0

MR Maintenance & Repair

MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	4.12	NA	3	NA	0.00		NA	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.57	2.14	7	3	20.16	15.83	SS	NA	0
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA			NA	NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA			NA	NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA			NA	NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA			NA	NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	0.00	50.00	10	4		0.00	SS	NA	0

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 30

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Nov-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.27	577	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2010	88.56	367	325	SEP-2010	88.56	367	325
OCT-2010	83.88	242	203	OCT-2010	83.88	242	203
NOV-2010	94.38	338	319	NOV-2010	93.82	340	319
Overall	89.44	947	847	Overall	89.25	949	847

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2010	94.19	413	389	SEP-2010	94.40	411	388
OCT-2010	99.73	376	375	OCT-2010	99.73	376	375
NOV-2010	98.18	440	432	NOV-2010	98.18	440	432
Overall	97.31	1,229	1,196	Overall	97.39	1,227	1,195

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2010	89.06	384	342	SEP-2010	89.06	384	342
OCT-2010	85.52	359	307	OCT-2010	95.92	319	306
NOV-2010	95.04	242	230	NOV-2010	95.04	242	230
Overall	89.24	985	879	Overall	92.91	945	878

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	28	100.00	38
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		NA	
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		0.25	1
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	1.05	246	1.27	279
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
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PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$	-
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	* Cumulative number of delay days greater than 8 standard	Delay Days*
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PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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	% Test Deck Wgt. Failure	Test Deck Wgt.
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PO-6-01-6000	% Software Validation	R3	R3	\$	-
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	* Cumulative number of delay hours greater than 48 hour standard	Delay Hours*
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PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Nov-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.548	\$ 375,245	
Unbundled Network Elements - Loop	-0.203	\$ -	
Resale	-0.657	\$ 109,306	
Digital Subscriber Lines	-0.522	\$ 80,478	
Trunks	-0.211	\$ -	
Mode of Entry Total			\$ 565,030
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 76,873	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 133,022	
7 Final Trunk Groups Blocked		\$ 27,393	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 237,289
Individual Rule Payments:			\$ 476
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 802,795

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

UNE Platform

Nov-2010

		Performance		Observations		Perf.		Wgt.		vvgio.		Domain Clustering	
PO Pre-Ordering		FP	CLEC	CLEC		Diff.	Score			Score		Review	
PO-1-01-6020	Customer Service Record - EDI	NA	4.99	3,283		4.9857	NA	0		NA		0.000	
PO-1-03-6020	Address Validation - EDI	NA	5.20	2,586		5.1980	NA	0		NA		0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000		0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA		0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA		0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA		0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	10.22	115		10.2174	NA	0		NA		0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	6.00	1		6.0000	NA	0		NA		0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000		0.000	
OR Ordering									Wgt.				
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00	275				0	10	0.000		0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		96.79	187				0	5	0.000		0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.04	2,232				0	5	0.000		0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		96.58	2,195				0	5	0.000		0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		95.23	2,224				0	5	0.000		0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		93.82	340				-1	5	-0.023		-0.056	
OR-6-03-3140	% Accuracy - LSRC - Platform		1.02	489				0	5	0.000		0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		95.53	179				0	5	0.000		0.000	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		NA	NA				NA	0	NA		0.000	
OR-2-04-3140	% OT LSR Rej - No Facility Check - Platform		NA	NA				NA	0	NA		0.000	
OR-2-06-3140	% OT LSR/ASR Rej - Facility Check - Platform		NA	NA				NA	0	NA		0.000	
PR Provisioning		FP	CLEC	FP	CLEC								
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	52.66	68.24	695	85	5.74	2.6339	0	5	0.000		0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.64	3.33	7,212	240	0.83	-2.0506	-2	20	-0.184		-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	6.26	6.67	671	15	6.32	-0.7035	0	10	0.000		0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.62	1.92	160	13	3.46	1.00	0.8320	0	15	0.000	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	0.89	6.67	671	15	2.46	-2.3737	-2	5	-0.046		-0.071	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	671	15	0.00	5.0000	0	5	0.000		0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	18.79	8.41	1,538	214	2.85	3.9085	0	10	0.000		0.000	
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. score	vvgio.	Wgt.	Score	
MR-1-01-6050	Average Response Time - Create Trouble	3.94	94.33	2,173				90.3904	-2	2		-0.018	-0.023
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	152.94	560				152.9357	NA	0		NA	0.000
								Stat. Score					
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	21.15	36.67	364	30	7.76	-2.0926	-2	10	-0.092		-0.115	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	14.81	14.29	27	14	11.70	0.4465	0	10	0.000		0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.16	17.61	364	30	0.00	-2.1754	-2	5	-0.046		-0.057	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	10.35	9.57	27	14	9.41	3.10	0.1156	0	5	0.000	0.000	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.72	63.64	256	11		14.97	-0.4225	0	5	0.000	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	27.34	45.45	256	11		13.72	-1.6012	-1	5	-0.023	-0.029	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.30	0.00	256	11		6.24	0.3156	0	5	0.000	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	6.22	12.68	2,203	71		2.91	-2.2094	-2	10	-0.092	-0.115	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	1.47	0.00	68	5		5.58	SS	NA	0	NA	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	22.12	15.48	2,203	71	28.08	3.39	2.8627	0	5	0.000	0.000	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	8.05	4.54	68	5	11.17	5.18	SS	NA	0	NA	0.000	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	81.46	71.43	1,629	35		6.64	1.2653	0	5	0.000	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	58.62	42.86	1,629	35		8.41	1.6888	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	19.09	14.29	1,629	35		6.71	0.4646	0	5	0.000	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	11.46	10.00	2,662	120		2.97	0.3133	0	10	0.000	0.000	
BI Billing													
BI-1-02-1000	% DUF in 4 Business Days		100.00	104,828,215					0	5	0.000		
		"NA" - no activity "UD" - under development "SS" - Small Sample											
								Totals		-14		217	
												-0.525	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Nov-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd.		Domain Clustering
		FP	CLEC	CLEC			Score			Score		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA		0.000
PO-1-01-6020	Customer Service Record - EDI	NA	4.99	3,283		4.9857	NA	0		NA		0.000
PO-1-03-6020	Address Validation -EDI	NA	5.20	2,586		5.1980	NA	0		NA		0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000		0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA		0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA		0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA		0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	10.22	115		10.2174	NA	0		NA		0.000
PO-1-03-6050	Address Validation - Web GUI	NA	6.00	1		6.0000	NA	0		NA		0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000		0.000
OR Ordering												
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		100.00	217			0	10		0.000		0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00	91			0	5		0.000		0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.04	2,232			0	2		0.000		0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		96.58	2,195			0	2		0.000		0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		95.23	2,224			0	2		0.000		0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.18	440			0	5		0.000		0.000
OR-6-03-3331	% Accuracy - LSRC - Loop		2.58	1,126			0	5		0.000		0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		99.50	398			0	5		0.000		0.000
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0		NA		0.000
PR Provisioning												
PR-4-02-3100	Average Delay Days - Total - POTS	2.62	1.92	160	13	3.46	1.00	0.8320	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	6.26	3.77	671	53		3.46	0.3633	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	0.89	0.00	671	61		1.26	0.2332	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	671	61		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	13.53	NA	658	NA			NA	NA	0	NA	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		NA		NA			NA	0		NA	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0		NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0		NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		28				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0		NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0		NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0		NA	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	3.94	94.33		2,173			90.3904	-2	2	-0.031	-0.054
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	8.34	28.10	2,567	121		2.57	-6.2856	-2	10	-0.156	-0.270
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	20.48	8.36	2,567	121	26.52	2.47	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	54.74	7.32	1,856	41		7.86	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	17.19	4.88	1,856	41		5.96	2.0397	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	11.46	8.73	2,662	126		2.90	0.7877	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	3.92	40.00	51	5		9.10	SS	NA	0	NA	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	4.63	10.62	51	5	5.70	2.67	SS	NA	0	NA	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample Totals												
										-4	128	-0.188

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Nov-2010

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	4.99		3,283	4.9857	NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	5.20		2,586	5.1980	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	10.22		115	10.2174	NA	0	NA	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	6.00		1	6.0000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h	100.00			154		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	97.47			79		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.04			2,232		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	96.58			2,195		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day	95.23			2,224		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	92.26			310		-1	10	-0.049	-0.088		
OR-6-03-2000	% Accuracy - LSRC	1.94			155		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	98.05			256		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			4		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	52.66	38.10	695	21	11.06	-1.5417	-1	5	-0.025	-0.033	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	1.64	6.52	7,212	46	1.88	-2.4578	-2	20	-0.196	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	6.26	15.38	671	13	6.78	-1.6939	-2	10	-0.098	-0.133	
PR-4-02-2100	Average Delay Days - Total - POTS	2.62	4.00	160	6	3.46	1.44	-0.9994	-1	15	-0.074	-0.100
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.89	0.00	671	14	2.54	1.1904	0	5	0.000	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	671	14	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	18.14	18.18	1,538	77	4.50	-0.1891	0	15	0.000	0.000	
MR Maintenance & Repair												
Diff.												
MR-1-01-6050	Average Response Time - Create Trouble	3.94	94.33		2,173		90.3904	-2	2	-0.020	-0.035	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	152.94		560		152.9357	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	21.15	27.78	364	36	7.14	-1.1247	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	14.81	0.00	27	10	13.15	0.6258	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.16	16.51	364	36	10.50	1.83	-2.3455	-2	5	-0.049	-0.088
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	10.35	7.61	27	10	9.41	3.48	0.5184	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.72	63.64	256	22	10.80	-0.3920	0	5	0.000	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	27.34	40.91	256	22	9.90	-1.5665	-1	5	-0.025	-0.044	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.30	13.64	256	22	4.51	-2.1084	-2	5	-0.049	-0.088	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	6.22	0.00	2,203	2	17.08	SS	NA	0	NA	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	1.47	NA	68	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	22.12	20.27	2,203	2	28.08	19.87	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	8.05	NA	68	NA	11.17		NA	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	81.46	NA	1,629	NA		NA	NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	58.62	NA	1,629	NA		NA	NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	19.09	NA	1,629	NA		NA	NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	11.46	6.25	2,662	48	4.64	0.8874	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		104,828,215			0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-14	204	-0.583	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

DSL

Nov-2010

PO		Pre-Ordering		Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC									
PO-1-06-6020	Mechanized Loop Qualification - EDI		NA	1.00		1		1.0000	NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI			100.00					0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA		NA	NA		NA			NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA			NA					NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI		NA	NA		NA			NA	0	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI			100.00					0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification			94.74		19			NA	0	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request			100.00		2			0	2	0.000	0.000		
OR Ordering														
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale			NA		NA			NA	0	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale			100.00		4			0	2	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale			NA		NA			NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale			NA		NA			NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops			98.90		91			0	5	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops			NA		NA			NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops			NA		NA			NA	0	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops			NA		NA			NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split			NA		NA			NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split			NA		NA			NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split			NA		NA			NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split			NA		NA			NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent			0.04		2,232			0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day			96.58		2,195			0	2	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day			95.23		2,224			0	2	0.000	0.000		
PR Provisioning														
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	FP	CLEC	FP	CLEC	Stat Score			NA	NA	0	0.000	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale		27.67	NA	3	NA	17.90		NA	NA	0	0.000	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale		0.00	NA	1	NA			NA	NA	0	0.000	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale		100.00	NA	3	NA			NA	NA	0	0.000	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale		0.00	NA	3	NA			NA	NA	0	0.000	0.000	
PR-3-10-3342	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale		100.00	NA	4	NA			NA	NA	0	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops			NA		NA			NA	0	0.000	0.000		
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops		1.00	1.33	1	3	0.00		SS	10	0.000	0.000		
PR-4-14-3342	% Completed On Time -2W xDSL Loops			93.55		31			-1	10	-0.145	-0.250		
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops		13.53	NA	658	NA			NA	NA	0	0.000	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops		400.00	6.45	1	31	0.00		SS	NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split			NA		NA			NA	NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split			NA		NA			NA	NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split		NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
MR Maintenance & Repair														
MR-1-01-6050	Average Response Time - Create Trouble	FP	CLEC	FP	CLEC	Diff.		Perf. Score	Wtg	Wtg'd Score				
Stat. Score														
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale		3.94	94.33		2,173		90.3904	-2	2	-0.058	-0.074		
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale		0.00	0.00	4	1	0.00	SS	NA	0	0.000	0.000		
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale		0.00	NA	1	NA		NA	NA	0	0.000	0.000		
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale		11.46	42.82	4	1	9.59	10.72	SS	NA	0	0.000	0.000	
MR-4-04-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale		44.53	NA	1	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale		60.00	0.00	5	1	53.67		SS	NA	0	0.000	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale		0.00	NA	2	NA			NA	NA	0	0.000	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale		20.00	0.00	5	1	43.82		SS	NA	0	0.000	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops		8.33	16.67	2,570	24	5.67	-1.6910	-2	5	-0.145	-0.185		
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops		3.92	100.00	51	1	19.60		SS	NA	0	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops		20.47	7.29	2,570	24	26.51	5.44	5.0000	0	5	0.000	0.000	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops		4.63	6.62	51	1	5.70	5.76	SS	NA	0	0.000	0.000	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops		79.85	96.00	268	25	8.39	1.8536	0	5	0.000	0.000		
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops		54.71	33.33	1,857	3	28.76		SS	NA	0	0.000	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops		11.48	19.23	2,666	26	6.28	-1.4698	-1	10	-0.145	-0.185		
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split		NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split		NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split		NA	NA	NA	NA			NA	NA	0	0.000	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-6	69	-0.493	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

TRUNKS

Nov-2010

OR		Ordering		Performance		Observations		Perf.					
				CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score	
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk:		NA							NA	0	0.000	
OR-1-13-5000	% On Time Design Layout Record		NA							NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA							NA	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA							NA	0	0.000	
PR		Provisioning		FP									
PR-4-07-3540	% On Time Performance - LNP only		96.35		1,124					0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA					NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		NA	NA	NA	NA			NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
MR		Maintenance & Repair											
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00			NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA				NA	NA	0	0.000
NP		Network Performance											
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA							NA	0	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		1.00							-2	10	-0.211	
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-2	30	-0.211

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			FINAL					Nov-2010		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1	OSS Interface		-	-	-	-				\$0
	PO-1-06	Mechanized Loop Qualification - EDI				-				
	PO-1-06	Mechanized Loop Qualification - CORBA				-				
	PO-1-06	Mechanized Loop Qualification - Web GUI				-				
	PO-2-02	OSS Interface Availability - Prime - WPTS		-						
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-						
ORDERING										
2	% On Time Ordering Notification		-	-	-	-	\$0	\$0		\$0
	OR-1-02	% On Time LSRC -Flow Through								
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
	OR-1-12	% On Time FOC					-			
	OR-1-13	% On Time Design Layout Record					-			
	OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
	OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16	% On Time PCN - 1 Bus. Dav	-	-	-					
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING										
3	Installation Performance		\$23,208	\$0	\$19,096	\$25,438	\$0	\$9,131		\$76,873
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		1,975					
	PR-4-02	Average Delay Days - Total	-	-	3,951					
	PR-4-02	Average Delay Days - Total - 2W Digital				-				
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
	PR-4-02	Average Delay Days -Total -Line Share/Split				-				
	PR-4-04	Missed Appointments -Dispatch	-	-	4,390					
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
	PR-4-04	Missed Appts - Disp - Line Share/Split				-				
	PR-4-05	Missed Appointments - No Dispatch	23,208		8,780					
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
	PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
	PR-4-14	% Completed On Time - 2W xDSL Loops				25,438				
	PR-4-15	% On Time Provisioning - Trunks					-			
	PR-6-01	Installation Troubles w/in 30 Days	-	-	-					
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
	PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						3,424		
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
	PR-4-02	Average Delay Days - Total -UNE/Resale						-		
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale						-		
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						5,707		
	PR-4-01	% Missed Appointment - FP - Total - EEL						-		
	PR-4-02	Average Delay Days - Total - EEL						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
	PR-4-01	% Missed Appointment - FP - Total - IOF						-		
	PR-4-02	Average Delay Days - IOF						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07	% On Time Performance - LNP					\$0			\$0
5	Hot Cut Performance			-						\$0
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE										
6	Maintenance Performance		\$ 34,812	\$27,850	\$5,707	\$57,234	\$0	\$0		\$125,603
	MR-3-01	Missed Repair Appointments - Loop - Bus.	17,406		-					
	MR-3-01	Missed Repair Appointments - Loop - Res.	17,406		-					
	MR-3-01	Missed Repair Appointments - Loop		27,850						
	MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
	MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				21,198				
	MR-3-01	% Missed Repair Appt -Loop -Line Share/Split								
	MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops								
	MR-4-03	Mean Time To Repair -CO -2W xDSL Loops								
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
	MR-4-08	Out of Service >24Hrs. - Bus.	-		5,707					
	MR-4-08	Out of Service >24Hrs. - Res.	-							
	MR-4-08	Out of Service >24Hrs. - Total	-	-	-					
	MR-5-01	% Repeat Reports within 30 Days	-	-	-					
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				36,036				
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE										
7	NP-1-04	Final Trunk Groups Blocked					\$27,393			\$27,393
8	Collocation								\$0	\$0
	NP-2-01/2	% OT Response to Request for Collocation - Total							-	
	NP-2-05/6	% On Time - Physical Collocation - Total							-	
	NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS										
9	Resolution Process								\$0	\$0
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total			\$58,020	\$27,850	\$24,803	\$82,672	\$27,393	\$9,131	\$0	\$229,870

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	2	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100(% PON Exceptions Resolved w/in 3 Bus Days	NA		NA	NA	0
OR-10-02-100(% PON Exceptions Resolved w/in 10 Bus Days	NA		NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00		9,260	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00		3,585	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	93.33	15	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	13	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	100.00	NA	1	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	45.10	57.14	51	7	20.06	-1.00	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	100.00	0.00	9	2	0.00	SS	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.55	1.50	33	4	5.88	14.80	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	NA	NA	NA	NA		NA	0
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	NA	NA	NA	NA		NA	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	NA	NA	NA	NA		NA	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	10.71	150.00	56	6	13.29	-5.00	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	47.83	0.00	46	1	50.49	SS	0
PR-4-02-3510	Average Delay Days - Total - EEL	8.41	NA	22	NA	6.40	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	7.14	NA	42	NA		NA	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	100.00	NA	9	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	10.44	NA	9	NA	3.47	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	266.67	NA	9	NA		NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	4.12	NA	3	NA	0.00	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.57	2.14	7	3	20.16	15.83	0
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA		NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA		NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	1	NA		NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	0.00	50.00	10	4	0.00	SS	0

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 30

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Nov-2010

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.27	577	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
SEP-2010	88.56	367	325		SEP-2010	88.56	367	325	
OCT-2010	83.88	242	203		OCT-2010	83.88	242	203	
NOV-2010	94.38	338	319		NOV-2010	93.82	340	319	
Overall	89.44	947	847		Overall	89.25	949	847	

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
SEP-2010	94.19	413	389		SEP-2010	94.40	411	388	
OCT-2010	99.73	376	375		OCT-2010	99.73	376	375	
NOV-2010	98.18	440	432		NOV-2010	98.18	440	432	
Overall	97.31	1,229	1,196		Overall	97.39	1,227	1,195	

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
SEP-2010	89.06	384	342		SEP-2010	89.06	384	342	
OCT-2010	85.52	359	307		OCT-2010	95.92	319	306	
NOV-2010	95.04	242	230		NOV-2010	95.04	242	230	
Overall	89.24	985	879		Overall	92.91	945	878	

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	28	100.00	38
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	NA		NA	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		0.25	1
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	1.05	246	1.27	279
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

		% On Time	Observations	Mrkt Adj.
PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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% Test Deck
Wgt. Failure

Test Deck
Wgt.

PO-6-01-6000	% Software Validation	R3	R3	\$ -
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Nov-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.525	\$ 354,105	
Unbundled Network Elements - Loop	-0.188	\$ -	
Resale	-0.583	\$ 94,892	
Digital Subscriber Lines	-0.493	\$ 75,674	
Trunks	-0.211	\$ -	
Mode of Entry Total			\$ 524,671

CRITICAL MEASURES

1	OSS Interface	\$ -	
2	% On Time Ordering Notification	\$ -	
3	Installation Performance	\$ 76,873	
4	% On Time Performance - LNP	\$ -	
5	Hot Cut Performance	\$ -	
6	Maintenance Performance	\$ 125,603	
7	Final Trunk Groups Blocked	\$ 27,393	
8	Collocation	\$ -	
9	Resolution Processes	\$ -	
Critical Measure Total			\$ 229,870

Individual Rule Payments: \$ 476

SPECIAL PROVISIONS

UNE Ordering	\$ -	
UNE Flow Through	\$ -	
UNE Hot Cut Loop	\$ -	
Special Provision Total		\$ -

CHANGE CONTROL \$ -

Grand Total \$ **755,017**

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.